



## Planning Advisory Group and Public Involvement 6 Month Process Evaluation Results

**(Tally from 24 evaluations collected through 3-10-08)**

*Please note that no one responded "poor" to any of the questions so the "Poor" column was changed to "No Response" to show how many members did not provide an answer.*

	<b>Please Circle the Appropriate Response:</b>	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Fair</b>	<b>No Response</b>
1.	How is the <b>pacing</b> of the PAG meetings and overall process?		8	13 ½	2 ½	
	<p><i>Comments:</i></p> <ul style="list-style-type: none"> <li>• Lots of details but necessary.</li> <li>• Need to get through the agenda and get to decision items before adjournment.</li> <li>• I'm feeling more comfortable all the time / steep learning curve for me.</li> <li>• Without seeming to pander to the facilitator, the pace is going well in most areas. Forecasting is going faster than I expected. Sideboards are interesting and could slow pace down if we don't keep focus on larger issues.</li> <li>• Considering the task, I think we're moving along well and on schedule.</li> <li>• The "start up" issues seem to have taken a long time</li> <li>• Good combination of process and results.</li> <li>• It seems like it takes forever to come to consensus. I believe that this is not staff's fault but the fact that there are so many committee members</li> <li>• Need to avoid wordsmithing, to move it down a level to committees (e.g. handling of Erwin's revised letter was good.) Role call for votes is a time-waster; could be done visually by clerk.</li> <li>• There is a lot of background reading and I have the impression some folks don't get it all done so we spend time bringing everyone up to speed.</li> <li>• It's taken a long time to get our procedures in place.</li> </ul>					

Please Circle the Appropriate Response:		Excellent	Very Good	Good	Fair	No Response
-----------------------------------------	--	-----------	-----------	------	------	-------------

2.	How well is the <b>PAG coming together as a group?</b>	2	8 ½	10 ½	3	
<p><i>Comments:</i></p> <ul style="list-style-type: none"> <li>• I can only evaluate those who speak during meetings ~ but there does seem to be an increase in cohesiveness as we go along. People are respectful and seem to appreciate being heard.</li> <li>• Such a big group can't really "come together"</li> <li>• Large group, many diverse interests...going well considering size and complexity of the group.</li> <li>• I still don't understand all the history and related issues @ PDX.</li> <li>• As with any public process opposing views have to come to light. I would appreciate more open mindedness and coming to middle ground. Negative comments and actions are tiring.</li> <li>• I believe the group is working well despite differences and is committee to being efficient.</li> <li>• We have made significant decision and that is good. However I think there is too much deference given to the AIR members</li> <li>• Seem to be working together well!</li> <li>• The majority seems to be working well together. We have a splinter group that will never agree with the majority.</li> <li>• People are showing substantial respect. Maybe more effort at small group level to get people to know each other.</li> <li>• There is little time to interact one-on-one and everyone is representing some interest or group so it's not going to be easy to develop as a group.</li> <li>• I don't feel very connected to the group. Attempts to connect with Portland neighborhood reps has been lukewarm. Eric has been cordial.</li> </ul>						

3.	How is the <b>quality of the PAG decisions</b> to date (e.g., Vision and Values, Collaboration Principles, Study Areas, and Sideboards)?	1	17	4	1	1
<p><i>Comments:</i></p> <ul style="list-style-type: none"> <li>• I do feel as though the hardest decisions are yet to come ~ but those we have made are solid.</li> <li>• Process has been sensitive to all viewpoints.</li> <li>• A lot of discussion relate to past actions / I feel the decisions to date have been good and well thought out.</li> <li>• Decision have been well thought out – the experience of certain group members helps.</li> <li>• Vision and Values – very good – we should be checking our decisions against them; study areas – fine; sideboards – stop the torture – put them to bed!</li> <li>• The early discussion/process on sideboards a little confusing, but I think we're on the right track. Still concerned about PAG identification with high-speed rail letter.</li> <li>• PAG hasn't had much discussion time to revise consultant recommendations</li> <li>• Consensus is painful.</li> </ul>						

Please Circle the Appropriate Response:		Excellent	Very Good	Good	Fair	No Response
-----------------------------------------	--	-----------	-----------	------	------	-------------

4.	Has the process been <b>worth the investment of your time and energy?</b>	5	8	8	2	
<p><i>Comments:</i></p> <ul style="list-style-type: none"> <li>• Absolutely.</li> <li>• Learning a lot.</li> <li>• Yes.</li> <li>• I have gained more from subcommittee meetings so far but am hopeful that once the collaboration principles are in place we will have more meaningful discussions in PAG</li> <li>• Yes, hope to contribute more as we move along.</li> <li>• Sure!</li> <li>• It's hard for a public process to be worth the prolonged time. I'd rather just be asked to make the decisions!</li> <li>• I have a lot invested in this.</li> <li>• No response from one survey</li> <li>• The paperwork and amount of meetings has been way more than I expected. Hard for a working man. Maybe retired would be a better choice.</li> </ul>						

5.	How would you rate the <b>chairs' effectiveness?</b>	2	15	5	1	1
<p><i>Comments:</i></p> <ul style="list-style-type: none"> <li>• I would like to hear a little more from Bill ~ i.e., summarizing results of a vote or discussion of an issue. His voice is a positive, stabilizing influence on the group.</li> <li>• Common sense.</li> <li>• Probably better than I rated it but I'm also learning what the Chair's role is. Much less a decision voice – more of a moderator/spokesperson.</li> <li>• Bill has provided good insight. Dave &amp; Sam have done well in his absence.</li> <li>• Would like to see more of him.</li> <li>• Bill Blosser has been largely absent. Dave has done well, but Sam has "Chaired" the meeting</li> <li>• It's a very challenging group which presents challenges. Considering the size things are handled okay.</li> </ul>						

6.	How would you rate the <b>facilitator's effectiveness?</b>	9	13	2		
<p><i>Comments:</i></p> <ul style="list-style-type: none"> <li>• I appreciate Sam's directness and humor. It helps as we move through discussion that could be quite contentious.</li> <li>• Keep to time line (tough job)</li> <li>• Good communication skills / I like the sense of humor</li> <li>• Brutally on time w/a compassion for teamwork and process. Hits the spot for this group.</li> <li>• Sam keeps things well paced, meetings go quickly</li> <li>• Maybe a little less humor.</li> <li>• Again, good balance of encouraging dialogue and getting to results</li> <li>• Seems to augment chair role</li> <li>• I think the facilitator is working at a disadvantage, but he denies it</li> </ul>						

Please Circle the Appropriate Response:		Excellent	Very Good	Good	Fair	No Response
-----------------------------------------	--	-----------	-----------	------	------	-------------

7.	How would you rate the <b>project consultants' effectiveness</b> ?	5	12	7		
<i>Comments:</i> <ul style="list-style-type: none"> <li>• Top notch</li> <li>• Good information</li> <li>• Extremely competent and receptive to input.</li> <li>• Well presented and informative, explained well</li> <li>• Forthright, honest, nice folks</li> <li>• Perhaps too effective. I don't feel my issues have been listened to at all.</li> </ul>						

8.	How would you rate <b>City and Port staff effectiveness</b> ?	5	13	5 ½	½	
<i>Comments:</i> <ul style="list-style-type: none"> <li>• Professional, knowledgeable and helpful</li> <li>• Again – good information / help with the history for me</li> <li>• They've done a lot of legwork and are very cognizant that they are staff and not participants.</li> <li>• Staff has done a good job – answered questions well</li> <li>• Perhaps too effective. Especially at CC, staff seems to dominate</li> <li>• Staff could spend more time explaining why and how they reached a recommendation – it might reduce PAG discussion and debate time.</li> </ul>						

9.	How would you rate <b>meeting logistics</b> (e.g., venue, time, food)?	8	12	2	1	
<i>Comments:</i> <ul style="list-style-type: none"> <li>• Food is great, location is good – timing of PAG subcommittees (9:30-11:30) has been difficult. Late afternoon/early evening might attract more participation.</li> <li>• Great support in terms of meeting materials, venues, etc.</li> <li>• The room works well, food is good and healthy, time works – would like to see a meeting in affected neighborhoods at some point.</li> <li>• Fine.</li> <li>• A little more time between workday and meeting would help; perhaps even 15 minutes.</li> <li>• Debbie does a great job!</li> <li>• I have a hard time getting here by 5:30 because I do not get off work until 5 pm</li> <li>• Great</li> <li>• Downtown Portland is not easy or convenient for those of us from Vancouver.</li> <li>• Working and living in Vancouver makes a meeting at 5:30 pm in downtown Portland difficult. Same true for subcommittees.</li> </ul>						

Please Circle the Appropriate Response:		Excellent	Very Good	Good	Fair	No Response
-----------------------------------------	--	-----------	-----------	------	------	-------------

10.	How effective has the <b>subcommittee process and PAG reports</b> been?		2	5	13 ½	1 ½	2
<i>Comments:</i> <ul style="list-style-type: none"> <li>• Report on significant findings/conclusions and issues for the PAG to settle not just that they met.</li> <li>• Subcommittee I signed up for meets during the day and I have been unable to attend – therefore I'm not sure that I do have a good understanding of the process.</li> <li>• Forecast Subcommittee has been a valuable experience. Other subcommittee report is good to hear for other perspectives.</li> <li>• Just getting started, we'll see.</li> <li>• Reports are well done considering the amount of information.</li> <li>• Not much has been done with subcommittees at this point</li> <li>• Too soon to tell</li> <li>• Would like to revisit ground rules re: Public Involvement subcommittee</li> <li>• Report could be a bit more detailed</li> <li>• Have no idea. Too limited right now</li> <li>• Consultants have dominated subcommittees. If you want public involvement, it has to be planned into agenda</li> <li>• I can't judge this (no response from this survey).</li> </ul>							

11.	How would you rate the <b>overall quality of the PAG process to date?</b>			16	7	1	
<i>Comments:</i> <ul style="list-style-type: none"> <li>• The group is moving in a good direction.</li> <li>• I worry about the quantity of detail being presented. I'm not sure what I've really accomplished at the end of each meeting. What are the critical issues?</li> <li>• Overwhelming and frustrating.</li> </ul>							

12.	What is working well? <ul style="list-style-type: none"> <li>• Good facilitation. In addition, while it is challenging to allow time for all viewpoints, it is helpful to someone like me (who has little background in the issues) to hear different perspectives ~ even when they are divergent.</li> <li>• Despite the complexity and amount of info to get through, progress is being made.</li> <li>• I like that meetings stay on task and on time / information is good.</li> <li>• Material flow and emphasis on moving process forward. Voting 1-2-3 and pressing on is good.</li> <li>• The group</li> <li>• Voting process, wealth of information, well organized staff</li> <li>• Decisions are being made at a fairly good pace.</li> <li>• PAG group cooperation</li> <li>• All issues are getting on the table</li> <li>• Voting system</li> <li>• Subcommittees working well, given previous comments</li> <li>• Timing and schedule discussions</li> <li>• We are moving along through the issues</li> <li>• Voting process feels fair and open</li> <li>• Subcommittee meetings feel more productive.</li> <li>• No response x 1</li> </ul>
-----	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Please Circle the Appropriate Response:		Excellent	Very Good	Good	Fair	No Response
-----------------------------------------	--	-----------	-----------	------	------	-------------

13.	<p>What needs improvement?</p> <ul style="list-style-type: none"> <li>• Too much paper – very confusing</li> <li>• A slightly stronger hand from the chair might be appreciated ~ i.e. summarizing what's been said, and asking quiet participants specifically if they want to weigh in on a discussion.</li> <li>• Meeting pace.</li> <li>• It could be helpful to have a brief document provided by staff that would cover the past 20 years of studies and events that have happened @ PDX.</li> <li>• More interaction between the PAG and facilitation</li> <li>• PAG members should do a better job of following the agenda. i.e. – don't give an opinion during clarification stage</li> <li>• Unfortunately, the amount of time spent on feel-good decisions rather than future recommendations to the Port has slowed us down.</li> <li>• Relationship building for short term discussion making and long term direction</li> <li>• Supporting documents – lots of attachments, streamline posting, changes</li> <li>• Getting to the "meat" of the project</li> <li>• Keeping persuasion speeches to a minimum</li> <li>• I think whole sideboards issues has been poorly done. It should never have been introduced, and let the issues surface on their good time. As a result of sideboards we have given too little time to early issues like forecast scenarios. Coordinating committee seems too gov't and staff dominated. This is a serious problem.</li> <li>• A lot of background information to read in a short time</li> <li>• I am considering resigning from the PAG if I can find a replacement who'll do a good job.</li> <li>• No response x 1</li> </ul>
-----	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**PUBLIC INVOLVEMENT OVERALL:**

14.	<p>Have you attended any project-sponsored public meetings and/or stakeholder briefings, and if so, which ones?</p> <ul style="list-style-type: none"> <li>• No X 11</li> <li>• East Portland Neighborhood organization – chairs; East Portland Land Use- chairs</li> <li>• Yes – Vancouver</li> <li>• No response x 3</li> </ul>
-----	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

15.	<p>How would you rate the effectiveness of these project sponsored events (meeting approach, level of engagement, and timing)?</p>			3	1		16
	<p>Comments:</p> <ul style="list-style-type: none"> <li>• Haven't witnessed.</li> <li>• No response x 3</li> </ul>						

Please Circle the Appropriate Response:		Excellent	Very Good	Good	Fair	No Response
-----------------------------------------	--	-----------	-----------	------	------	-------------

16.	How would you rate the <b>quality of the project website</b> in providing information and input opportunities?		3	6	3		9
<i>Comments:</i> <ul style="list-style-type: none"> <li>• Haven't looked at it yet X 3</li> <li>• Easy to navigate.</li> <li>• I've been on the website several times it works well and is user friendly.</li> <li>• No response x 3</li> </ul>							
17.	How would you rate the <b>quality of printed materials</b> for the project (e.g., fact sheet, timeline, public involvement program)?		3	9	3		6
<i>Comments:</i> <ul style="list-style-type: none"> <li>• The printed materials have been very helpful in getting information to consider before the discussion at the meetings.</li> <li>• Production has been well done.</li> <li>• No time for comments</li> <li>• Too much</li> <li>• Cannot keep up with binder.</li> <li>• No response x 3</li> </ul>							